Effectively Communicating with Employees to Influence Improvement in Substandard Performance or Conduct

Skilled evaluators should know WHAT to say and HOW to convey the feedback message to employees who are experiencing performance problems. This session will focus on the five communication elements of FRISK® and the importance of each feedback element in addressing below-standard employee performance.

What is FRISK®?

The FRISK® Leadership Training Program is a proven communication framework for successfully remediating performance problems and developing legally defensible documentation when discipline is necessary. This program has been used for the past 30 years by school districts, county offices of education, professional education associations, universities, and community and state colleges for training and required coursework.

How Does FRISK® Work?

The training incorporates examples and hypotheticals to explain the FRISK® communication components and major documentation techniques, including the steps for progressive discipline. Emphasis is placed on using verbal feedback and documentation as a constructive, principled means of improving employee performance. Attendees receive the FRISK® handbook which is designed as a practical reference guide for evaluators.

Who Should Attend: All classifications and levels of authority, including instructional and non-instructional.

Date: February 13, 2020

Time:

Beginning Session
8:30 a.m.-9:00 a.m./Registration/Continental Breakfast
9:00 a.m.-12:00 p.m./Documenting Substandard Employee Performance or Conduct
Register at http://fresno.k12oms.org/124-179011

OR

Advanced Session
12:30 p.m.-1:00 p.m./Registration/Light Snack
1:00 p.m.-4:00 p.m./Writing Skill Techniques/Q & A
Register at http://fresno.k12oms.org/124-179106

Location: Madera County Superintendent of Schools
1105 S. Madera Ave, Madera California

Registration: $125.00 per session – Includes the cost of materials and breakfast/snack

Questions? Contact Dora Olmos @ 559-265-3084

Learn Critical Management Feedback Techniques For Better Employee Performance

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